



## TOWN OF PARADISE VALLEY POLICE DEPARTMENT

# PRESS RELEASE

March 30<sup>th</sup>, 2016  
Community Resource Officer Kevin Albert  
(480) 948-7418

### **Paradise Valley Police Dispatcher Finalist for National Award**

Samantha Denning has been a dispatcher with the Paradise Valley Police Department for almost one year and has already been recognized on a national level for dedication to her profession. The Smart Telecommunicator Award, presented by Smart911 ([www.Smart911.com](http://www.Smart911.com)), recognizes the 911 dispatchers who work tirelessly to ensure that each emergency is responded to effectively and every caller receives the assistance they need.

On a recent call from a suicidal female she talked to the woman while getting officers on the way. In the conversation she keyed in on the fact that the caller had dogs she obviously cared for. When things looked bleak and officers were not on scene yet, she asked the caller who would care for her dogs if she killed herself. This caused the woman to pause and she got her to wait for officers to arrive and help.

This is one of many calls Samantha has taken on a personal level to ensure the person gets the treatment and assistance they deserve.

Samantha always leaves the caller with a final statement: if the number we've found isn't what you need, give me a call back.

Smart911 will name a national winner and four regional honorees during National Telecommunicators Week April 11-15. The national winner will receive a donation of \$1,000 to the charity of their choice, while regional honorees will receive a \$500 donation to the charity of their choosing.

If you would like to vote for Samantha, please visit the following link:

<https://safety.smart911.com/sta/>

Help us congratulate Samantha on her nomination!



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